

## Family Hubs Transcript

Karen Davison

[Text: Family Hubs]

**Images** [graphic skyline image across bottom of page. Logo with County Durham Together Partnership logo and Better for everyone strapline]

[Video: Karen Davison sat on a sofa with a mural of green hills in the background]

[Text: Karen Davison Strategic manager, one Point Services]

[**Karen Davison:** Well from a strategic point of view, we have gained such a lot from using the approach to wellbeing, specifically the component around co production and decision making by developing and implementing our parent and carer panel.

Previously, you know, from the local authority's perspective we probably would have designed services, you know, by working with other professionals and not really involved parents, thinking that we would know better than what parents need themselves. So you know, involving parents at the very heart and at the very start of such a transformation programme, has been absolutely amazing.

We've been working' with and not doing to parents, which is really important that we understand, you know, their needs.

Yet now that we are working with parents, it's actually much more economical because we know the services that we are offering parents have been co-designed, so it does meet their needs then, which consequently saves us money and time.

[Images: County Durham Together Partnership logo]